



2023 BUY FROM US POLICY

Congratulations on your purchase. It is important that you take care of your investment. Our service to you does not stop when you leave with your new instrument. Please keep this handy with your sales receipt and feel free to call if you have any questions.

All repair work on purchased instruments will receive a 25% discount for as long as you own the instrument. This does not include maintenance services.

For as long as you own this instrument, we will never charge you for sound adjustments or the gluing of seams (a common occurrence.)

New instruments are warranted for materials and construction as long as you own it.

Rental instruments that are purchased can be upsized once minus the cost of restoring the smaller instrument to sellable condition.

For instruments with serious damage, we reserve the right to decline an exchange. Please notify us at least two weeks in advance so that we can have an instrument available and ready for exchange.

Please remember, for your protection, to notify your insurance company that you have purchased an instrument. The sales receipt is usually sufficient for insurance purposes. If they request further detail, an appraisal will be written for no additional charge. If you prefer a separate instrument insurance policy, we will be happy to refer you to a specialized company.

Our Buy From Us Policy can be changed at any time.